

## Frequently Asked Questions

### Q: How much does Driver Alert cost?

A: The fee for an Information Use Agreement is \$25 for two years. Participating in Driver Alert requires an Information Use Agreement with DMV. A security token is required to access DMV information. Security tokens cost \$65 and are good for four years. Program participants are billed \$9 per driver record generated from the alerts and \$8 for automatically generated annual risk management driver records. Individual driver records may be requested at any time for \$7 per record. Government entities are not charged for driving transcripts.

### Q: How will I know if an employee's driving record has changed?


A: Simply log-in to your account to view and print the driver record(s).

### Q: I already monitor my drivers who hold CDL licenses. Why should I sign up for Driver Alert too?

A: When you check records annually, it may be months before you discover a driver has a conviction or suspension. As part of the Driver Alert program, notification is sent to you the day after a conviction is posted to the driving record.

## Contact Information

Email: [driveralert@dmv.virginia.gov](mailto:driveralert@dmv.virginia.gov)  
Web: [www.dmvNOW.com/driveralert](http://www.dmvNOW.com/driveralert)

  
[www.dmvNow.com](http://www.dmvNow.com)  
Virginia Department of Motor Vehicles  
Post Office Box 27412  
Richmond, Virginia 23269-0001



A New Window is *Now* Open

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# DRIVER ALERT

A Commonwealth of Opportunity for Fleet Operators



# Driver!Alert

**Show your  
company's commitment  
to highway safety.**

# Driver!Alert

Department of  Motor Vehicles

Show your company's commitment to highway safety by enrolling in DMV's enhanced Driver Alert program. Companies enrolling in the Driver Alert program use a custom designed secure web application to maintain their lists of employees/drivers they wish to have monitored. Participants may select one or any combination of electronic notification criteria.

- ▶ Immediate alert of moving violation convictions
- ▶ Immediate alert if drivers accumulate seven adverse points within a calendar year
- ▶ Immediate alert of suspensions, revocations, cancellations (e.g. resulting from HAZMAT endorsement expiration, CDL medical certificate expiration), disqualifications, reckless driving, or driving while intoxicated convictions

- ▶ Month and day you wish to receive annual risk management driver records – required for companies who employ drivers with commercial driver's licenses (CDL)

In addition, you may request a driving transcript for pre-employment to view and/or print immediately.

If any employees' driving records match the criteria selected, a driving transcript is automatically generated and the company may view and/or print the driving transcript directly at their place of business. Companies may request an e-mail notification that will let them know Driver Alert has generated driving transcripts and they need to log-on to Driver Alert to retrieve them.

Driver Alert is an efficient, cost effective way for your company to ensure that your employees are qualified drivers.

## Features

- ▶ Receive email notifications when Driver Alert has generated driving transcripts
- ▶ Electronically view and print employees' driving records
- ▶ Choose violations for which you will receive alerts
- ▶ Easily sign up and update your list of drivers

## Advantages

- ▶ Cost effective way for your company to ensure your employees are qualified and safe drivers
- ▶ Provides your customers with peace of mind knowing their products or people are being transported by qualified drivers

## Benefits

- ▶ Protects your company
- ▶ Avoids the risk of having unlicensed drivers
- ▶ Saves money by ensuring you only employ qualified drivers
- ▶ Saves time by not having a driver put out of service during a delivery



***Driver Alert is an efficient, cost effective way for your company to ensure that your employees are qualified drivers.***